

## FIRST GB KEY FACTS.

- 175,000 square feet of storage
- 3 user system with Hand Held Terminals.
- Web reporting for all customers.
- Automated Pick Scheduler
- System Integrated to customers system
- Invoicing per customer basis
- Rental Basis

## SYSTEM SET UP AND USE

With over 175,000 square feet of storage First GB is one of the leading providers of high quality third party storage in Wales.

With general storage, decanting of containers, pick, pack and assembly the First GB operation covers all aspects of a sophisticated warehouse operation. There is also a dedicated rework facility to cater for specific product / packing requirements based on the intended recipient.

Initially the WITS system was the Small Business model but has grown exponentially to match the throughput and operational complexity of a large warehouse operation.

To control the warehouse operation First GB use a 3 User server based WITS system together with the WITS\_Mobile real time radio data interface.

All goods entering the warehouse are received onto the WITS system using real time radio data terminals with integral barcode scanners. All incoming pallets are given unique barcoded labels. All stock is scanned into locations, again using radio terminals.

As stock both new and 'returns' enters the operation the new stock levels are automatically transmitted to the WITS Data Bureau system to allow First GB Clients to view updated stock levels on line.

An automated pick scheduling system within WITS handles all customer requests for shipments and produces optimized picking information for transmission to pickers with radio data terminals. All Goods Out product is scanned both from bulk

and pick face locations. All replenishment is carried out again with the use of the radio terminals.

First GB management have access to Work in Progress tracking screens to monitor the pick operation. The WITS system also produced KPI information to facilitate management decision making.

All First GB Clients have the ability to access their current stock levels together with Goods In / Goods Out transactions via the WITS Data Bureau. Customers can also request timed emails containing stock and status reports including stock split between customer divisions.

The WITS system produces detailed invoicing on a per customer basis for storage, RHD, small part picking, product rework, container handling etc.

The radio terminals are also used for perpetual inventory stocktaking with data transmitted in real time to the WITS system.

Both on site and on-line system support is supplied from the WITS office in Leeds.

## USERS COMMENTS

As Mark Harding the Site Manager explains "This company has a phenomenal rate of growth and without the ease of expansion of the WITS system we would have management and operational constraints that would hamper our progress. The stock tracking, automated picking and automated invoicing also remove considerable office overheads".

